MY resource PARTNERS
TECHNOLOGY RESOURCES FOR BUSINESS

NONPROFIT CLIENT STORY

COMMUNITY NON-PROFIT

Connecting 12 childcare and community sites, and saving $50,000 a year

A North Florida nonprofit was juggling 17 monthly bills, unreliable rural internet and managers on personal phones. We brought every location onto one connected platform, so more resources reach the families it serves.



THE RESULT
$50K
in annual cost savings

$50K
Annual cost savings

17 → 2
Monthly invoices consolidated

12
Locations unified, many in rural communities

THEIR STORY

For a nonprofit, every dollar and hour spent on overhead is one that doesn't reach the families it serves.

Our client operates a network of childcare centers and community services offices across North Florida. Its mission is supporting families and early childhood development, and it manages a dozen locations, many in remote, rural communities. As the organization expanded, its technology became fragmented and hard to manage.

The challenges

- **Communication silos.** Each childcare center ran its own phone and internet services, creating silos between locations.
- **Unreliable rural connectivity.** Remote sites struggled with unreliable connections and outdated infrastructure, including costly copper lines.
- **Administrative inefficiency.** Staff managed 17 separate monthly bills across locations.
- **Reliance on personal devices.** Area managers used personal cell phones for work, creating privacy, reimbursement and consistency issues.
- **Limited remote capability.** Staff had little ability to work remotely or stay connected during disruptions.

AT A GLANCE

INDUSTRY
Nonprofit: childcare and community services

FOOTPRINT
12 locations in the Tallahassee area, many in rural communities

SERVICES
Phone Systems · Internet & Networking · POTS Line Replacement · Business Cell Plans

YOUR MRP ADVISOR



Scott Meyer
CEO, My Resource Partners

"From our first meeting it was clear their time belonged with the people they serve, not juggling 17 different bills. Our job was to take that weight off their shoulders."

WHAT WE DID

The solutions

Our advisors built a modernization roadmap to unify communications, improve connectivity and streamline operations.

Unified communications platform

One cloud-based platform for voice, video and SMS across every location and staff member, so the whole organization communicates seamlessly.

Internet aggregation

One agreement and one bill for every location, with the right mix of fiber, broadband, LTE and satellite for each site. Service quality improved most in rural areas.

Connectivity modernization

Replaced expensive, outdated copper lines with more reliable cellular-based emergency lines with active monitoring.

Mobility enablement

Standardized communication tools for staff and area managers, ending the reliance on personal devices.

Next: future-state enhancements

In progress: cloud backup, disaster recovery and a managed services provider (MSP) to strengthen resilience and IT support.

THE RESULTS

What changed

- $50,000 in annual cost savings through consolidation and modernization
- Billing reduced from 17 separate invoices to 2, saving administrative time
- Remote work enabled for all employees, keeping operations running during disruptions
- Better communication and collaboration across all childcare centers and administrative staff
- More reliable, faster connectivity in previously underserved rural areas

KEY TAKEAWAY

By modernizing its communications and connectivity, the organization is better equipped to deliver on its mission while operating more efficiently and securely.

“Our board usually takes months to make a decision. Your proposal was so clear and concise, it took minutes for them to agree to move forward.”

Tim C., CEO

More mission, less overhead

Let’s find the savings and simplicity hiding in your technology, so more resources go where they matter most.

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