MY resource PARTNERS
TECHNOLOGY RESOURCES FOR BUSINESS

CONSTRUCTION CLIENT STORY

CONSTRUCTION FIRM

Stopping invoice fraud in 7 days, and offsetting the cost of better security

A fraudster used a compromised company email to send a fake invoice, and a customer paid about $55,000 to the wrong account. We contained the breach within a week, added 24/7 protection, and found savings to help pay for it.



THE RESULT

7 days

to fully contain and fix the breach

7 days
To fully contain and remediate the breach

$1,100/mo
Recurring savings from mobility optimization

24/7
Threat monitoring through MDR/XDR

THEIR STORY

One convincing fake invoice cost this firm about $55,000. Our job was to make sure there wouldn't be a second one.

Our client is a mid-sized construction firm serving international customers with a distributed billing structure. It relied on traditional invoice-based payments and had no advanced security monitoring, which left it exposed to sophisticated fraud. Then a lookalike attack hit: a fraudster used an internal email address to send a legitimate-looking invoice, and an international customer paid about $55,000 to an unauthorized account.

AT A GLANCE

INDUSTRY
Construction

FOOTPRINT
Mid-sized firm serving international customers

SERVICES
Incident Response · Managed IT (MSP) · MDR/XDR Cybersecurity · Business Cell Plans

The challenges

- **No real-time fraud detection.** The firm couldn't detect invoice redirection or impersonation as it happened.
- **No advanced threat detection.** No incident response or advanced detection capabilities in place.
- **Rising IT costs.** Growing IT and communications costs were pressuring budgets.
- **Limited billing visibility.** Little insight into billing anomalies across international transactions.
- **Email compromise exposure.** Internal email compromise and spoofed messages created risk.

WHAT WE DID

The solutions

Our advisors led a multi-layered response to contain the breach, restore trust in billing and strengthen overall security.

Incident response and remediation

We immediately brought in a specialized incident response partner to investigate, find the root cause (internal email compromise) and fully remediate within one week.

Managed security services

We matched the firm with a managed service provider (MSP) from our partner network for ongoing IT operations and security oversight.

MDR/XDR deployment

Continuous monitoring, threat detection and faster response across endpoints, networks and cloud environments.

Cost optimization

To offset the new security investment, we moved the firm to an optimized cellular plan.

THE RESULTS

What changed

- Breach fully contained and remediated within 7 days
- No further financial loss beyond the initial $55,000 incident
- Much better threat visibility and response through MDR/XDR
- Closed the gaps that allowed internal email misuse and invoice fraud
- Central IT management and proactive monitoring through the MSP
- $1,100 a month in recurring savings from optimized mobility, balancing the new security investment

KEY TAKEAWAY

We helped this firm recover quickly and build a full cybersecurity strategy, with MDR/XDR and an MSP partnership, while mobility savings offset part of the cost.

How protected are your invoices?

Let's assess your exposure to email and invoice fraud, before an attacker does.

SCHEDULE A CONSULTATION

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